



Scammers posing as Health Insurance Representatives!

It has come to our attention there have been random attempts made by scammers to steal money or personal information via phone calls, automated robocalls, or text messages. The callers often make false statements indicating they represent all of the major insurance companies such as Aetna, Blue Cross, GHI, CVS, etc., with opportunities to save you money by convincing you to enroll in various medical or prescription plans or buying certain products. They try to obtain your personal information by asking you to verify your social security number, bank or routing number or credit card number.

The Orange Ulster Health Plan (OUHP) will NEVER call to sell you something or persuade you to enroll in a different medical or prescription plan. If you get a call, text or email with that kind of request, please immediately end the call and/or do not respond.

The OUHP will NEVER ask you to provide your personal health and/or prescription information or ask you to verify your social security number or credit card or bank information (such as your bank routing number and account number). Plan providers such as Blue Cross, CVS/SilverScripts and INDECS have securely obtained the necessary personal information needed by them from your district and will not call to verify any of this information with you.

You should never provide personally identifiable information such as your medical insurance, social security number, bank account, or credit card number, over the telephone or by email or text in response to an unsolicited caller.

Older adults are especially vulnerable because scammers take advantage of their loneliness, trusting nature, and in some cases their challenges with technology. Retirees can sign up for the American Association of Retired Persons (AARP) Fraud Alerts Watch for advice on how to identify a scammer.



OU HEALTH
is available to
assist you via
e-mail and phone.

HOURS:
Monday - Friday
8 a.m. - 4 p.m.

CONTACT:
Matt Bourgeois OR
Ann Draughan
845-781-4890

matthew.bourgeois@ouboces.org
ann.draughan@ouhealth.org

**FOR MORE
INFO VISIT:**
ouhealth.org

IF YOU ARE SUSPICIOUS

or have questions about a call you have received, please contact either the Health Plan at **(845) 781-4890** or INDECS **(888) 446-3327** to discuss.