

July 2017

Dear Orange-Ulster School Districts Health Plan Member,

This letter provides an overview of your prescription drug benefit. You can find more information about EnvisionRxPlus and your prescription benefit online by registering at envisionrxplus.com.

COPAY

A copay is the portion of your prescription drug cost that you are responsible for paying. The chart below shows your plan's copays.

	30-Day Retail			90-Day Mail Order		
	Generic	Preferred Brand	Non-Preferred Brand	Generic	Preferred Brand	Non-Preferred Brand
Copay	\$5	\$25	\$50	\$7.50	\$37.50	\$75

Specialty Medication Copay	\$50 non-preferred specialty, \$25 preferred & generic
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RETAIL PHARMACIES

Your plan has a network of 72,000+ participating retail pharmacies, including Walgreens, Rite Aid and Costco stores. To find a network pharmacy near you, login to the member portal at envisionrxplus.com. You can also call the EnvisionRxPlus Help Desk at 1-844-293-4760.

MAIL ORDER PHARMACY

We are pleased to provide you mail order services through EnvisionPharmacies. Mail order is an excellent way to receive prescriptions you will be taking for a long time with no worries about availability of supply at the local pharmacy. If you take medications on a regular basis to treat a chronic condition such as high blood pressure, high cholesterol or diabetes, consider using a mail order pharmacy for added convenience.

Please refer to the enclosed EnvisionPharmacies brochure for instructions on how to use EnvisionMail. **You will need to obtain NEW 90-day supply prescriptions from your physician.** You also must **REGISTER** your member information with EnvisionMail.

You may use any of the following 3 easy registration options:

1. **Online: (Recommended method)** Visit envisionpharmacies.com and select **Not registered? Click here to register**. Your account will activate within 24 hours. By registering online, you can also track the progress of your orders.
2. **Phone:** Call EnvisionPharmacies Customer Service at 866-909-5170 to speak with a representative.
3. **Mail:** Complete the Registration and Prescription Order Form enclosed in this packet.

Once registered, you may mail the original 90-day supply prescription(s) with the enclosed brochure or your physician can fax your prescription(s) to EnvisionMail at 866-909-5171. Your prescriber must include your date of birth and contact information on the fax. Only faxes sent from a physician's office will be valid.

SPECIALTY PHARMACY

EnvisionSpecialty is the exclusive provider for your specialty medications as part of your prescription drug plan. What this means for you is that you and those covered under your benefit will receive the personalized care and expertise of EnvisionSpecialty's dedicated pharmacists, which is essential to successful

therapy. This is because EnvisionSpecialty goes above and beyond traditional retail pharmacies, helping you get the most from your specialty medication therapy.

Because specialty medications can be difficult to manage, EnvisionSpecialty offers the following patient support services at no charge:

- Personalized support to help you achieve the best results from your prescribed therapy
- Convenient delivery to your home or prescriber's office
- Easy access to a Care Team who can answer medication questions, provide educational materials about your condition, help you manage any potential medication side effects, and provide confidential support—all with one toll-free phone call
- Assistance with your specialty medication refills

If you have any questions, or would like to take advantage of these complimentary patient support services, please call EnvisionSpecialty at 877-437-9012.

COMPLAINTS AND APPEALS

Please refer to the Summary Plan Description provided by your plan or contact your Plan Administrator for instructions on how to file a grievance with your plan or appeal a coverage determination.

If you have any questions or concerns, please contact our Customer Service Department at 1-844-293-4760, 24 hours a day, 7 days a week. TTY/TDD users should call 711.

Sincerely,

EnvisionRxPlus on behalf of Orange-Ulster School Districts Health Plan